Eyes on UTHealth Leaders—Interview Series

In a quest to gain insight about some of our leaders and their role at UTHealth, the UCSC Communications Committee began a series of interviews which will be featured in the UCSC newsletters. This month we had the opportunity to sit down with Mr. Charles Figari and Chief William Adcox. Please read on…

Auxiliary Enterprises, Mr. Charles Figari:
This is the responsible division that maintains the day-to-day operations of all UTHealth businesses. The Vice President and Chief Auxiliary Enterprise Officer is none other than Mr. Charles “Charlie” Figari. He is notorious for “opening” the Recreation Center in the wee hours every day.

Charlie was born on “The Island”, was high school class president, and in National Honor Society and Student Council. He has a B.S. in Mathematics from U of H and was a collegiate scholarship athlete at UT El Paso. Charlie served his country in the US Air Force. He has been in leadership for the National Association of College Auxiliary Services (NACAS) for many years and currently sits on the NACAS Education Foundation Board. He exemplifies leadership and understands the value of a team.

He was a successful entrepreneur for over 20 years. After owning and working in different businesses, the CAEO position at UTHealth opened. He applied and was basically told to come and run the division. Figari stated, “I’ll be honest with you, it’s hard to run a state entity as a business because your hands are tied with so many things, but that’s how I did it [got started in this line of work].”

During a Q&A series, he gave us an opportunity to know him on a personal & professional level. Through this, a glimpse of Charlie’s “behind the scenes” life of running business operations for UTHealth are revealed. Charlie’s responsibilities are limitless.

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UT Police, Chief Adcox:
William Adcox, Chief of UT Police Department (UTPD), has a long history as a police officer. He spent twenty-one years as a peace officer with the El Paso Texas Police Department, five years with UT El Paso, and seven years with UTHealth.

When inquired about what got him into this line of work, he stated, “Being a police officer did not start out as my life dream.” Chief Adcox actually started off his career life in the construction industry. He was motivated to become a police officer after he was challenged by a family member to attend the police academy. Chief Adcox described how much he liked the work after graduating from the academy and he expressed his deep passion for helping people.

UTPD is accredited by the International Association of Campus Law Enforcement Administrators (IACLEA) and received Texas Police Chief’s Association Law Enforcement Best Practices Recognition in 2009.

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UCSC Members and Alternates

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UCSC 2012 Staff Workshop Friday, June 15th

“Places We Will Go”—Dr. Seuss

To be held at the New School of Dentistry

UCSC Educational Awards

Now accepting Applications

Deadline: 5pm April 30th

Awards will be presented at the 2012 Staff Workshop. See page 5 for more information.
Q&A Series with Charlie Figari, Auxiliary Enterprises

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Mr. Figari has over 20 different areas reporting directly to him and there are about 120 full-time and about 60 part-time team members he oversees. All areas within AE share success and thrive on being a “family”. AE is very diversified and is successful because they stand as ONE! See more details on these areas below.

Due to the many areas reporting directly to him, the workload can become chaotic. “What I try to do is focus on three things: personnel, financials, and customers.” Mr. Figari stated. “Customers and personnel really inter-relate because you should always treat personnel like you do your customers. Then your customers will be satisfied.” He added “I am very goal oriented and I like to recognize employees who do well.” He introduced a “Wall of Fame” to recognize employee efforts and achievements. In addition, he established an Excellence Award to recognize employees performance quarterly. He also began an annual “Fun Day” for staff and a “Spring Mixer” for students. Finally, he created a scholarship with remembrance donations of deceased loved ones.

One of the biggest challenges faced by Figari is the state guidelines that must be adhered to. “I can’t just go out on the street and sell all of my services. That’s probably my biggest challenge. Well, that and money.” Another big challenge for Auxiliary Enterprises is getting the business from the university community.

When asked what he liked best about his job, he replied, “I like the students. I work with them a lot.” True to his word, Figari attends monthly Student InterCouncil meetings and many student functions. He enjoys friendships and has learned that you work better cohesively when you are friendly with everyone.

While wrapping up the Q & A series, Figari was asked what’s his choice in music. He replied, “I usually like country western, but more than that, I like oldies but goodies.” He added jokingly “You’re so young you probably don’t even know about that.”

If ever in doubt, give Charlie a shout at 713-500-8400. Visit AE online.

-- Author: Scot Macomber

Some Services Provided by Auxiliary Enterprises

Parking Services: Offering contract and hourly rates typically more affordable than other Texas Medical Center (“TMC”) facilities. UT garages are at University Center Tower (“UCT”), 7000 Fannin and UT Professional Building (“UTP”), 6414 Fannin. Valet services only offered at UTP. See pricing online.

Shuttle Services: Provided at no cost for staff and students (with UT ID). Maps (routes and stops), schedules & live shuttle tracker available online.

Child Development Center: Provides quality child care, comprehensive programs and education for children, six weeks to six years, of UTHealth students, faculty or staff.

Recreation (Rec) Center: Affordable memberships are available (monthly, quarterly or yearly rates) to UTHealth students, faculty, staff, immediate family & affiliates. See rates, hour of operation, location, amenities, and equipment fees online.

University Travel: Offering dedicated agents for both business & leisure travel planning including State-contracted airfare, car rental and hotel rates.

University Housing: Provides reasonably priced, two different complex locations near the TMC.

UT Bookstores: Full-service stores located at the Medical School and School of Nursing. Open on weekdays 8:30am - 5pm. Available merchandise includes commencement regalia, greeting cards, medically-related educational books, computer software and equipment, UTHealth apparel, stationery, variety of items with UTHealth insignia and other gifts.

Copy Services: Maintains self-serve and coin-operated printers and copiers located throughout the Texas Medical Center.

Quick Copy: Offers speedy copy services with online pricing and ordering for staff and students. Also offers binding, 3-hole drilling, cutting, laminating, and folding.

Printing and Media Services: High quality, full-service printing, graphic and web designs, layout, and project management is their specialty. Produces a wide variety of standard and customized services such as official UTHealth stationery, business cards and letterhead for all UTHealth departments, clinics and schools.

Mail Services: Handles all intra-institutional mail as well as US Postal outbound and incoming mail.

Dining & Catering: Dining services are offered at the Cafeteria located at SON with catering via French Corner. Grab-N-Go at MSB offers salads, sandwiches and specialty coffees. Menus for both businesses available online.

UT Professional Building: UTP is located between Fannin and Main streets. It is home to the UT Physicians Clinics, retail stores, private physician practices, and labs, all in close proximity to UT Medical School and TMC Library.

UT Volunteers: Committed to serving patients at UT Physicians (UTP) and assisting staff and students in the academic health care setting. Additional functions that they participate with include food drives, Toys for Tots, and various charitable campaigns. If interested in volunteering, please call 832-325-7650.
A Moment With UT Police Chief William Adcox

Continued from Page 1

UTPD police officers are Texas Commission for Law Enforcement Standards and Education (TCLEOSE) licensed peace officers, meaning that they have authority throughout the state of Texas equal to a Houston Police officer. UTPD has at its disposal one of the largest and most comprehensive electronic security systems in the state of Texas. This helps ensure the safety of everyone working and attending classes in and around the medical center. The electronic system includes badge readers, closed circuit televisions, digital recording equipment, time delay locks, and duress alarms.

To get a better idea of what call topics UTPD received, Chief Adcox was asked about some of the most common calls that his department obtains. He replied, “area checks, alarms, public assistance calls, lost property, suspicious persons, theft, suspicious activity, and disturbance.” Chief Adcox heavily emphasized that his department is responsible for one of the largest concentrations of electronic intellectual property due to the large amount of research conducted at UTH. He pointed out that a good police department means having limited problems on campus. He stated, “When there are zero problems [around campus], is when police are doing the best job.” When asked about challenges that his department faces, his response was that recent budget cuts have made it difficult and more challenging for UTPD to complete its mission. However, the number one difficulty his department faces is how to keep people safe in a medical center located in the heart of the fourth largest city in the country.

Chief Adcox believes our students and staff are especially at risk within TMC because they are so focused on their research, classes, and careers. “When people are that focused, they aren’t looking out around them,” he said. Even with this challenge, it is obvious that he is proud of the work his officers do to keep the students and staff safe, and he has a strong commitment to continuing to fulfill the mission of the UT Police Department.

Lastly, Chief Adcox was asked some fun questions. Chief loves Motown. He loves the smooth soulful music and even has his satellite radio in his car set to Motown. Chief Adcox was informative, friendly, and eager to describe what his department does and what his role is as Chief. It is obvious that he takes great pride in his duties as Chief of Police and is equally proud of the officers that work under his command.

-- Author: Scot Macomber
-- Photographers: James Bibb and Diana Saavedra

The UT Police Department supports both of the University of Texas components in Houston: UTH and UT M.D. Anderson Cancer Center.

We are the law enforcement agency for all U.T. properties in Houston. (Owned, leased or otherwise in the control of entities of the U.T. System.)

In 2010, 74% of the suspicious persons reported to UT Police led to the identification of persons without business on UT property.

To report suspicious persons call UT Police at 713-792-2890 (non-emergency number)
Visit UTPD online.

HOSTILE INTRUDER SURVIVAL

Get Out & Stay Out
Escape! Move Quickly.
Don’t wait for others to validate your decision.
Call Out
Call 911 when you’re in a safe location.
Hide Out & Keep Out
Find rooms that can be locked, large items to hide behind or block door with. SILENCE PHONES.
Spread Out
Don’t huddle with others.
It makes an easy target.
Take Out
If no other options exist, prepare to take out the perpetrator.
New Year Resolution Time Again

It’s January and we all know what that means: time to make (and attempt to keep) New Year’s resolutions. This year focus on one that you know is possible.

You don’t even have to keep it through December 2012, just stick with it as long as you can. Ask a friend or co-worker to help you and it will be easier to keep.

If you haven’t chosen that one obtainable resolution, check out the top New Year’s resolutions list available online at USA.gov.

Choose to start treating yourself differently!

Browse your Living Well: Make it a Priority website for FREE resources available to you and your dependents.
Go to livingwell.utsystem.edu!

Sweetheart Word Search

February, the month of love is almost here!
Share Valentine’s Day with someone special or volunteer to brighten someone’s day.

Find all 24 words that are all about Valentines Day.
Good Luck!!

BOUQUET CANDY CARDS
CHOCOLATES CONNECTION CUPCAKES
CUPID DIAMONDS FEBRUARY
FLOWERS FOREVER GIFTS
HEARTS HUGS JEWELRY
KEEPSAKE KISSES LOVE
PERSONALIZED POETRY ROMANCE
ROSES SWEET TREATS

UT Drivers Need to Know...

Cell Phone Use While Operating A UTHealth Vehicle Is Against The Law!

In support of the intent of UT System wide policy UTS157, the UTHealth Risk Management office strongly discourages cell phone use by UTHealth Drivers at all times while operating University vehicles or otherwise driving for University business.

The U.S Department of Transportation issued a final rule making it a violation of federal law, subject to a $2,750 fine, for drivers to talk on a hand-held cell phone while their vehicle is in motion. The agency already banned texting in September 2010.

For more information regarding driving UT vehicles, contact Bryan Evans, Emergency Preparedness and Risk Management at 713.500.8133.

The UCSC discourages talking, texting, tweeting, face booking or browsing the internet while driving any motorized vehicle.

Be an example - Set electronics aside while you drive.
Need some financial assistance with college books or other college supplies for your child?

ATTENTION ALL PARENTS of graduating high school seniors: UCSC Education Awards applications are now available online.

Be sure to review all guidelines and be aware that the FIRM deadline for complete submissions is 5pm on Monday, April 30, 2012.

Visit UCSC online to find out if your dependent qualifies for this award. Eligibility details, instructions, guidelines, and the application form can be found on the UCSC website. The Educational Award program was established to identify, honor and aid our [classified staff] children. The status of the parent employee will be verified before applications will be considered. See previous award recipients online by clicking the Educational Awards Winners link.

Best of luck to all of our applicants!

Application Deadline: Monday, April 30, 2012

Gift In-Kind & Honorariums

Would you consider a tax-deductible gift to the Educational Awards fund? Memorial honorarium gifts are a wonderful way to honor the memory of someone special. Help us give these deserving students a chance to achieve their dreams!

Contact Maria Barrientos at 713-500-7372 if you have questions regarding donations and applications.

UCSC Educational Awards Fundraiser

Silent Auction Appreciation

On behalf of the UCSC members & the Educational Awards Committee, thank you for your continued generosity and support on our recent Silent Auction fundraiser, which was held this year at the Medical School Craft Fair. We are off to a really good start this year and we are planning to step up fundraising efforts so we can raise as much money as possible.

Get ready for more fun & exciting fundraising !!!

The Educational Awards Silent Auction was a great success! Our winning bidders were the following:

- Sandra Vick, Cleburne’s gift certificates / Museum of Natural Science Family Pack / Contemporary Arts Membership
- Beth Watson, Chick-fil-A / Blue Sky Scrubs gift certificate
- Marie Monroe, Goode Company gift certificate
- Tammy Ofczarzak, Goode Company gift certificate
- Michelle Sauer, Houston Aero Tickets
- Maria Barrientos, Craft Fair Vendor Donation -Bath soap / lotion
- Denise Hinds, Museum of Natural Science Family 4-pack
- Pati Hendrix, Houston Symphony Tickets
- Patricia McFarland, Picnic Bag, UT Auxiliary Enterprises
- Rebecca Chapa, Bath & Body Works gift certificate / Holocaust Museum tickets / Hungry’s gift certificate

Special thanks to everyone who donated auction items.

With the help of supporters like you, the UCSC can continue to present awards to deserving young adults beginning their college journey.

Thank you for enriching the lives of future leaders!

To make a contribution, contact Maria Barrientos at 713-500-7372.
## 2011-2012 UCSC Member and Alternate Representatives

### General Administration
- Maria Barrientos 713-500-7372
- Keith Comfort 713-500-4928
- Michael Dixon 713-500-8182
- Janet Hendrickson 713-500-3369
- Kenneth Hopkins 713-500-3191
- Stephanie Langston 713-500-4709
- Art Lupkowski 713-500-3165
- Scot Macomber 713-500-3322
- Diana Saavedra 713-500-5479
- Terrie Schade-Lugo 713-500-3062
- Judy Scypion 713-500-8192
- Elizabeth Stephenson 713-500-3340
- Denée Swann 713-500-5444
- Michael Williams 713-500-8413

### Institute of Molecular Medicine
- Joan Payne 713-500-3364

### Medical School
- James Bibb 713-500-5953
- Cathy Brown 713-500-5412
- Cathy Caldwell 713-500-3702
- Rebecca Chapa 713-500-7008
- Elvia Cortinas 713-500-3222
- Greg Eichelberger 713-486-2560
- Sonya Emmert 713-500-7344
- Cynthia M. Garcia 713-500-6164
- Cynthia Gutierrez 713-500-5017
- Joa Hernandez-McClain 713-500-6628
- Sylvia Magallan 713-500-7060
- Linh Trinh 713-704-2631

### School of Nursing
- Candiance Duplessis 713-500-2174
- Allegra Johnson 713-500-2042

### School of Public Health
- Staci Garner 713-500-9506
- Sandra Grant 713-500-9818

### President’s Appointed Member
- Cathy Findley 713-500-5307

### Graduate School of Biomedical Sci.
- Heidemarie Porter 713-500-9881

### Institute of Molecular Medicine
- Joan Payne 713-500-3364

### Medical School
- James Bibb 713-500-5953
- Cathy Brown 713-500-5412
- Cathy Caldwell 713-500-3702
- Rebecca Chapa 713-500-7008
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- Linh Trinh 713-704-2631

### School of Nursing
- Candiance Duplessis 713-500-2174
- Allegra Johnson 713-500-2042

### School of Public Health
- Staci Garner 713-500-9506
- Sandra Grant 713-500-9818

### Harris County Psychiatric Center
- Rosalind Myles 713-741-5991
- Tracey Brass 713-741-7888

### Institute of Molecular Medicine
- Joan Payne 713-500-3364

### Medical School
- James Bibb 713-500-5953
- Cathy Brown 713-500-5412
- Cathy Caldwell 713-500-3702
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- Joa Hernandez-McClain 713-500-6628
- Sylvia Magallan 713-500-7060
- Linh Trinh 713-704-2631

### School of Biomedical Informatics
- Huyen Tran 713-500-3914

### School of Dentistry
- Joanne Murrell 713-500-4341
- Regina Stephens 713-500-4230

### LBJ Hospital
- VACANT

### UCSC - Who we are and why we are here...

We believe the UCSC is obligated to communicate with all classified staff, to seek understanding of what staff value, and to communicate those values throughout the university community.

We believe the UCSC works to provide a foundation for exceptional achievements in education, research, patient care, and community service. We represent the voice of the classified staff community; it is our responsibility to be proactive.

Representatives are elected from UTHealth units each spring. We are comprised of motivated, hard working employees. The Coordinating Committee is made up of the officers and the five standing committee chairs. The standing committees under the UCSC are:

**Communications:** Creates UCSC @ Work newsletters, brochures, banners, takes photos, maintains the UCSC website and edits/approves outgoing communications.

**Elections:** Recruits nominations of classified staff from each school/unit throughout the University for representation on the UCSC. Maintains attendance.

**Education Awards:** Brainstorm fundraising ideas, distribute and collect scholarship applications, create selection committee and present awards to students. All gifts benefit the UCSC Educational Award Program which was established for college bound high school children of UTHealth classified employees.

**Staff Development:** Organize events all over the University for training and career development opportunities afforded to classified staff.

**Staff Recognition:** Plan the annual UCSC Workshop in recognition and appreciation of classified staff. For more information on the UCSC please visit our website.

**UCSC meetings are open to UTHealth classified staff and are on the second Wednesday of every month in the President’s Conference Room, UCT 11th floor at 2pm.**

Elizabeth Stephenson  
2012 Chair  
University Classified Staff Council  
713-500-3340

**2011-12 UCSC Communications Committee**

- James Bibb (Chair)
- Dennie Clemons (Vice Chair)
- Terrie Schade-Lugo
- Huyen Tran
- Jan Hendrickson
- Arthur Lupkowski
- Scot Macomber
- Diana Saavedra
- Beth Watson, WEB